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**Abstract of the Disclosure**

Methods and apparatus are described which provide secure interactive communication of text and image information between a central server computer and one or more client computers located at remote sites for the purpose of storing and retrieving files describing and identifying unique products, services, or individuals. A feature of the system is the ability to associate an identification image with a plurality of accounts, transactions, or records and identify a user not physically present at the client computer. Textual information and image data from one or more of the remote sites are stored separately at the location of the central server computer, requests for information are entered from remote terminals, the system being able to respond to multiple user requests simultaneously, and the information requested is recalled and downloaded for review to be displayed at the remote site.

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